

A-Abco Rents and Sells, Inc. Rental Terms, Conditions and Policies

Rental Terms: I/We agree not to hold A-Abco Rents and Sells, Inc. responsible or liable for any accident whatsoever, resulting from the operation or use of said equipment. We agree to discontinue use of said equipment if it should become unsafe or in a state of bad repair while in lessee's possession and to return same at once. We agree, upon termination of this lease, that we will return equipment and attachments and we further agree to pay for all damage of equipment while same was in our possession. Lessor reserves the right to pick up equipment without notice. We agree to pay all rental charges and all collection fees, court costs or any expenses involved in collection of rental charges, some will be borne by lessee. We further agree that said property was personally inspected and examined by us and found to be in satisfactory condition when received. Rental contracts extending 30 days past due date are subject to a service charge of 1-1/2% per month (18% annual rate). Customer agrees to assume the risk of, and indemnify and hold A-Abco Rents and Sells, Inc. harmless from, and release A-Abco Rents and Sells, Inc. from against any and all claims, demands, actions, lawsuits, and proceedings of every kind, including costs, expenses, and attorney's fees for personal injury or property damage caused by, connected with, or resulting from the installation, removal, use or operation of the equipment rented pursuant to this agreement. All charges are for time out, whether used or not...please make selections carefully. Rental prices are intended for single event use. Customer identification is required to rent our equipment. Acceptable forms of identification, all of which are required, are a valid California Drivers License, a local address, Home and work (cellular) phone numbers, and a bank credit card. A security deposit may be added to orders with insufficient identification or out of state identification. The deposit will be equal to the equipment value and will be promptly refunded upon return of all equipment in good condition on the contract. Corporate customers must provide detailed contact information and phone numbers. By signing, customer or agent for customer assumes financial responsibility, ability and willingness to pay A-Abco Rents and Sells, Inc. standard terms and conditions of sales and rentals.

Reservations and Cancellation Policies: A 50% security deposit via credit card, cash, or cashiers check is required to reserve rental equipment unless a credit account has been established with A-Abco Rents and Sells, Inc. Personal Checks will be accepted at the discretion of A-Abco Rents and Sells, Inc. Advanced reservations are suggested for special order or high demand items to insure availability. Deposits are refundable if cancellation is made at least 10-days prior to the rental date, (with the exception of tents or canopies which have a 14 day cancellation policy). A 100% cancellation charge will apply towards the cancellation of special-order and high demand items less than 10-days before the date of delivery. If you cancel your order and it has been loaded on the truck, you are responsible for 100% of the contract amount. In order to avoid errors in preparing your order, we ask that all additions to your order be made 72 hours prior to customer pickup or delivery. We realize that guest lists change, all changes to an order are subject to availability and can be made with shorter notice at the discretion of A-Abco Rents and Sells, Inc. Customer is responsible for viewing and approving all information listed on a rental order. Orders cannot be altered after they have been packed with the exception of, and based upon availability, customer would like to add additional items to the order. Additional items can also be picked up at our warehouse or delivered for an additional fee if time allows. Unless you have a confirmed order from us, all prices are subject to change at any time. Product colors on the website or that are emailed to you, may differ from the actual product colors, linen samples are available upon request.

Rental Rates: Rental rates are based on a three day period, assuming delivery or Will Call One (1) day before the event and returning one (1) day after the event unless the day after is a Sunday, in which case all returns are to be made on Monday (We are closed Sundays). Special deliveries and pickups can be arranged for Sunday for an additional fee, please consult your Event Consultant.

Extended Rental Rates:

1 Week Rental.....	4 to 7 days.....	Base Rate x 1.5
2 Week Rental.....	8 to 14 days.....	Base Rate x 2.0
3 Week Rental.....	15 to 21 days.....	Base Rate x 3.0
4 Week Rental.....	22 to 31 days.....	Base Rate x 4.0

(Extended rates do not apply the same to tents and canopies; please call us for our special rates)

Delivery and Pickup: In order to properly manage and maintain our routes our normal hours for delivery or pickup are 9:00am until 4:00pm, in an effort to better serve our customers and at no extra charge, we do allow you to elect either a before noon or afternoon delivery time, unfortunately do to traffic patterns and other circumstances out of our control, we can not always promise to be within those times. Exact times for delivery or pickup are available for an extra fee. You may call one day prior to your delivery or pickup to get a 2-hour delivery or pickup window. A fuel surcharge will be added to all orders.

Delivery and Pickup Responsibilities: Due to insurance regulations, our staff is not authorized under any circumstances to move customer's personal property. It is the responsibility of the customer to protect equipment from weather, whether it is rain, moisture, or direct sun. Event site security can be an issue; customer is responsible for all equipment from time of delivery until time of pickup. For unsecured event sites arrangements can be made for special delivery and pickup times at an additional charge, but security is still the responsibility of customer from time of delivery until time of pickup.

Premium Delivery and Pickup Rates: Standard delivery rates apply to the hours between 9:00am and 4:00pm and for a distance of 100' feet from our delivery vehicle. Long carry, high rise, elevator, holiday, long waits (over 15 minutes), requested exact time deliveries or pickups, or after hours deliveries, pickups, or services will incur an additional fee and should be discussed with your event consultant.

Truck Access to Sites: If there are any large truck access issues related to your event delivery site please let us know. These include but are not limited to low branches, limited turn-around areas, narrow or steep driveways or roads, and gates in need of access codes. Any of these can impact the timeliness and efficiency of your delivery.

Portage Fees: Portage fees apply to site delivery locations greater than 50 feet from the delivery truck. Portage fees also apply when equipment must be transported up or down steep slopes, stairs, or elevators. If your event will require portage, please discuss with your Event Consultant and the applicable fees will be added to your rental contract.

Equipment Set-up & Breakdown: Set-up and breakdown service is available at an additional cost. Please arrange for this in advance with your event consultant. Tables and chairs are delivered stacked; set-up is at an additional fee. Tents, canopies, stages, and dance floors are set-up and broken down by our installers who are professionally trained, to avoid harm to yourself or damage to yours or our property, please leave this task to us.

Repacking and Cleaning: All equipment is ready for use when you receive it. Your china, glassware and flatware have been sterilized and are table ready. All equipment except linens should be returned clean and in their original container. All containers, racks, and boxes are inventory items and if not returned they will be charged for. Dinnerware should be rinsed or scraped of food. Glassware should be rinsed and placed back in the delivery boxes or racks. If you choose not to clean dinnerware or glassware a 25% charge of said items will be made. Serving trays, silver products, and aluminum products must be used with **non-acid** foods only. Acid foods and marinades, amongst other liquids and chemicals, may cause an irreversible tarnishing. **DO NOT** place these products in a dishwasher. Barbecues must be empty of all ashes and cooled off. **Please note that charcoals can burn or smolder for several days**, we suggest dumping them into a metal garbage can and placing the metal lid upon the can with no other garbage in it and then using water to douse the ashes. Grills must be brushed and rinsed or a cleaning charge will be made. All garbage cans must be returned empty.

Loss or Damage: Count your equipment upon receiving it. Report any shortages or defects immediately. After hours you may reach us at our after hours voice mail or our emergency service personnel by calling any of our normal daytime phone numbers. Customer is responsible for any equipment not returned, and any equipment that is lost, stolen, or damaged this includes but is not limited to chipped china or glassware, ruined linens (especially by cigarette burns, stains, and melted candle wax.). **We do not have a damage waiver.** Extra charges will be made to repair damages due to abuse, misuse, overload, negligence or equipment returned dirty. Lost, damaged or stolen equipment is/will be the responsibility of the customer and an additional fee at retail cost will be added to your contract to cover the cost of said items. Please note that retail cost is different and separate from rental cost/fee.

Pricing and Availability: All prices are subject to change without notice. All equipment is subject to availability.

Will Call Policies: Will Call is available during our normal business hours but is subject to availability. Reserve in advance to guarantee that we have the items you need.